Ecommerce Startup Worksheet

Themed project: Empathy in Design

1. Watch the video and answer the following questions:

<http://study.com/academy/lesson/what-is-empathy-definition-examples-quiz.html>

1. What is empathy?
2. What was the example that was used to show what empathy was?
3. What does “seeing things from another person’s perspective” help you to do?
4. How can empathy be used to validate a person’s feelings?
5. What is empathy often confused with?
6. What is the difference between empathy and sympathy?
7. Now let’s take the quiz
8. Use the following website to answer the following question. <http://www.wikihow.com/Show-Empathy>
9. What are the 6 ways of “Connecting with Others through Empathy?”
10. Which two do you think are the most import? Why?
11. What are the 7 ways of “Building up Your Empathy?”
12. Which two do you think are the most import? Why?
13. Use the following site to create a presentation <https://dschool.stanford.edu/sandbox/groups/designresources/wiki/36873/attachments/74b3d/ModeGuideBOOTCAMP2010L.pdf?sessionID=c2bb722c7c1ad51462291013c0eeb6c47f33e564>